

Electronic Acknowledgement Receipt

EFS ID:	1426404
Application Number:	10644677
International Application Number:	
Confirmation Number:	6446
Title of Invention:	Management of support center calls
First Named Inventor/Applicant Name:	Kimberly J. Hughes
Customer Number:	26502
Filer:	Arthur J. Samodovitz/Jennifer Smith
Filer Authorized By:	Arthur J. Samodovitz
Attorney Docket Number:	END920030069US1
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Application Type:	Utility

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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)	Multi Part /.zip	Pages (if appl.)
1	Information Disclosure Statement (IDS) Filed	END920030069US1_IDS.pdf	107059	no	4

Warnings:

Information:

This is not an USPTO supplied IDS fillable form

2	Foreign Reference	END920030069US1_PUPA_20000149174.pdf	579154	no	16
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Warnings:**Information:**

3	Foreign Reference	END920030069US1_PUPA_2002057801.pdf	678944	no	20
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Total Files Size (in bytes):	1365157
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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.